

**Criterion-V**  
**STUDENT SUPPORT & PROGRESSION**

**5.1 Student Support**

**5.1.5**

**Year wise Report of Grievance redressal committees**

**SSR Cycle – 3**



**Since 1881**

**THE AMERICAN COLLEGE, MADURAI - 625002**  
(An Autonomous Institution affiliated to Madurai Kamaraj University)



## THE AMERICAN COLLEGE, Madurai

An Autonomous Institution Affiliated to Madurai Kamaraj University




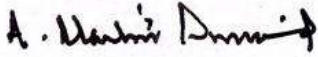

Re-accredited (2<sup>nd</sup> Cycle) by NAAC with Grade “A” CGPA – 3.46 on a 4 point scale

### **5.1.5 Details of Students Grievances & Grievances Redressal Reports**

# 2019-2020

# General Annual Students' Feedback (2019-2020)

## Officers Attended

1. Dr. M. Davamani Christoher, Principal & Secretary 
2. Dr. C. Dorothy Sheela, Bursar 
3. Dr. J. John Sekar, Dean Academic Policies & Administration 
4. Dr. A. Martin David, Controller of Examinations 
5. Dr. J. Paul Jayakar, Additional Dean, Academic Policies & Administration 



**Minutes of the General Student Feedback Session at 12.30 pm in the Main Hall on  
Thursday 12 March 2020**

Principal welcomed all the student representatives and rank holders and officers of the college to this year's general student feedback session. He asked the Bursar to lead the gathering in prayer.

Principal addressed the students giving them the background to the annual student feedback. He said that the college had been conducting student feedback for the past 42 years under autonomy since 1978. He told them that their feedback was highly valued for the running of the college, and therefore he exhorted them to be frank and bold, but brief in their comments, observations and suggestions so that as many students as possible could get a chance to speak. He suggested that the points raised already be avoided. He assured them that the proceedings of the entire session would be kept confidential. He also reminded them that they were representing the entire class and therefore they could avoid personal problems.

He explained to them the rationale behind the composition of the students who were representing the session.

1. Democratically elected class representative has found a place.
2. The rank holder in each has been invited since he or she has the right to speak about the whole system.

He appealed to them to first introduce themselves either by name or by roll number or both for the sake of documentation. He then indicated some of the areas for them to give their feedback. However, he added that the following list of areas is not exhaustive. They can give their feedback on anything that concerns them in the campus.

- i. Curriculum
- ii. Teaching
- iii. Lab work
- iv. Facilities in the department
- v. Facilities in the campus
- vi. Principal's office
- vii. Vice Principal's office
- viii. Bursar's office

- ix. Controller's Office
- x. Hostel life and facilities
- xi. Sports facilities
- xii. NSS/SLP/NCC
- xiii. Examinations and tests and valuation
- xiv. Canteen
- xv. Working time

#### **Action Taken Report**

The principal shared with them a synoptic summary of action taken on the basis of the students' feedback conducted on Wednesday 3 April 2019. Students thanked the principal and the administration for their prompt action.

#### **Feedback Summary**

##### **17BBA42**

- Width of chairs in the classroom is not broad enough to sit comfortably.
- Internship be introduced.
- The content of Life Skills courses and some of the major courses is the same although titles are different. These courses are offered by the department of Commerce.
- Water at the department be supplied to save time.

##### **18BBA110**

- Curtain the classroom be provided as shade to the sunlight

##### **18BCH66**

- Request for a new lab made during the last year feedback has been granted this year and therefore the principal and the administration were thanked.

##### **19ENS53**

- Syllabus materials are not made available by the teachers nor are they available in the library.
- Portions in almost all courses are left incomplete and students are expected to study them on their own.
- No drinking water & water in the washrooms is available in the afternoon.



- Marks in courses like Literary Criticism and English for the Media range from 50 to 52 for most of the students in the class and students were forced to apply for revaluation. Course teachers claimed that it was a single external valuation.

#### 18ENG01

- 18 ENG batch has been having lots of problems with Mr R. Daniel Rubarraj since the first semester.
- He never completes his portions in all courses that he has been handling.
- 33 students have been given 22 each in the internal valuation of the scripts in Poetry II.
- Answer papers are not distributed but marks are entered online.

#### 19BBA169

- Seven to nine students are forced to stay in Room 67 in Washburn Hall
- All of us sleeping on the floor.
- Wall mounted fan is not working for some time; when it is brought to the notice of the warden, he scolds us. We need ceiling fans.

#### 17BBA113

- Choices are very limited under CBCS
- Toilets in Saunders Hall are not kept clean for want of water and ventilation

#### 18BBA105

- PPT is available in the department but teachers do not use it.
- Teachers give only lectures.

#### 18PSY46

- No continuation across units.
- Course teachers do not seamlessly teach the units and it looks as if each unit is an island.
- Many teachers do not complete portions.
- Ms Rohini of MSW department is not regular to classes and does not teach well also.
- Information from the administration doesn't reach students on time.
- They were not aware of online registration of CBCS courses for the next academic year.

**17PHY13**

- Department Library is kept under lock and key.
- DPM library does not allow student users to take inside our notebook for taking down the notes.
- J1 and J2 classrooms are not kept clean.
- Teachers do not teach depending upon the level of students and some of them concentrate only on high achievers.
- Industrial visit has not been organised.
- First year lab is not efficient.
- Lab is not spacious enough to accommodate 60+ students.

**18PHY31**

- CRO not available in sufficient numbers.
- Fans in labs do not work for quite some time.
- There is no coordination between course teachers.
- Students suffer a lot.

**18BIT17**

- Classroom blackboard and furniture in classroom 8 of PLL Hall are not good.
- NCC can be considered for SF students.

**17BIT47**

- Lab is good but software is outdated.
- Updating of software is imperative.
- Placement opportunities are almost nil.
- Some students were selected during the Off campus interview but there is not scope for campus recruitment.
- Water at the department be made available.
- Smart class is needed.

**17BPE26**

- There is no basketball court for the students of Physical Education department.

**19PFS20**

- Lab that they had asked for has been granted; they are grateful to the principal.
- On campus placement is required.



## 19PBE43

- Restroom be provided at the grounds for use by students who come for Part V.
- Grounds maintenance is poor; only at the time of matches, they are cleaned.

## 18PGT07

- Faculty say that there is no scope for JRF awardees to do PhD.
- Quality of the mark statement is so poor that lots of wriggles
- New books to be accessioned

## 18COM43

- Events are organised by students themselves.
- No faculty guidance is not available.
- NSS: programs are offered selectively; students lose regular classes to earn credits in NSS.
- Students leaders acted as faculty officers.
- Uploading of attendance not prompt and it is erratic.

## 18CME119

- Testing of Part II English is theory-based and not skill-based.
- Accounts syllabus is vast.
- Testing should be through problem solving in lieu of theory questions.
- Communication channel is insufficient in the department.
- Commerce Lab is non-functional.
- Conduct of intra-department cricket match was not fair.

## 19NCA16

- As requested last year, Python program is offered now. Thanks to the administration and department.
- HDMI is also provided. Thanks to the department.
- Ms Ann doesn't complete portion; she comes to class fatigue; she shouts at students; she creates a lot of stress in students.
- She is not interested in handling classes.
- It takes at least 15 minutes for systems to log on.

## 17MAS29

- Books are not available on OR and Mechanics.

- LS choices are very limited.
- Project at UG or Seminar be introduced.
- Coaching for MSc Entrance be organised.
- Ms. Shanmugapriya who teaches OR is not good.

## 18PGZ06

- Practical classes are very poor; it's only group work.
- Lab assistant is inactive and non-co-operative.
- Workload in the final semester is very heavy: Project hours are insufficient (November to March) 3 theories and 3 labs courses.
- We are not allowed to work after 4.30 p.m.
- Faculty gossip about students. It demoralizes students.
- 3 are forced to stay in a room in Wallace Hostel. No space for study table and two cots. We sleep on the floor.
- Developmental Biology lab is very poor; teachers use just one egg for demonstration.
- Syllabus is very heavy.

## 18CMC39

- Fans don't work in the classrooms.
- W ifi is insufficient in the hostel.

## 18MIC14

- AC lab has been provided as requested last year. Thanks to the administration.
- However, there is not much space in the lab.
- Classes are conducted in Tamil Department. We would like to have them in our department.
- Equipment need to be updated.
- PPTs don't work.
- Classes can be shifted to morning.
- Project be introduced.

## 17BCA86

- Administration deserves congratulations on the introduction of Data Science.
- Systems in the Lab are very slow in very slow.



- No flow of information from the college administration or the department to students.
- Campus drive needs to be organised.
- However, 3 students have been placed in TCS during off campus interview.
- PPT in RPS classrooms where our classes are conducted are not accessible to us.
- Dustbins in classrooms can be provided.
- Project awareness be inculcated among 2<sup>nd</sup> years.

#### 18CIT50

- No remote is available for PPTs.
- Washrooms in Saunders Hall are unhygienic.

#### 18PSE33

- We need water points.
- We need PPTs.
- Whiteboards can replace black boards.
- Podium needs to be serviced.
- Camera at two wheeler parking lots is a must because tyres are deflated or helmets are stolen or broken.
- Plumbing needs to be set right in washrooms.
- Assessment in Cultural Studies is improper or whimsical.
- Students Amenity Centre can be established so that students need not go out for photocopying.

#### 17ECE11

- Personal notebooks for taking notes are not allowed inside DPM.
- Industrial visits be organised.
- Due to the behaviour of past students, Economics students are not taken very seriously; there is a wrong notion toward us.

#### 19CPA46

- New classes are good.
- We are happy with Foundation courses.
- We need CA classes.

**17BCH10**

- Classes are now conducted in different buildings; we request for classrooms in one location.
- There is no flow of information to students.
- Students are not aware of future prospects including PG programs.
- Syllabus is mostly not completed.
- Teachers say that there would not be any question from these portions.
- Materials are not provided.
- Attendance is not uploaded regularly.

**18BVC69**

- Drone has been provided as requested. Thanks to the principal.
- Balance of two rupees is not given at the canteen.
- We have video facilities but without speakers.
- Ms Mohana is always angry.

**19CHE16**

- Classrooms are not clean.
- First year students are not allowed to borrow books from Dept library.
- More salt and chemicals are needed.
- NSS registration is difficult.
- Tamil course is highly theoretical though Dr Prince uses videos.
- No flow of information about cultural.

**19ECE42**

- Almost all books in the library are old.
- Furniture in H8 and 9 are rusted.
- Fans work very slow.

**18COS26**

- Students do not gain from classes.
- Faculty is incompetent.
- They dictate notes in classes.
- 80% of students are sitting in classes for attendance and degree.
- No teaching takes place.



- 20% toppers' needs are not addressed.
- 80% waste their time or for attendance or degree

**17COS15**

- There is drinking water scarcity in the department.
- There is no course continuity.

**17CIT42**

- Uploading attendance is erratic.
- Attendance goes up 1% but goes down 5%
- No Internship is provided.
- Campus drive is need.

**19MSW33**

- There is no continuous water supply in the department.
- Bigger classrooms are needed.
- Chairs with writing pads are preferable to the present ones.
- There is absolutely no coordination between HOD and faculty.
- Innovative and creative new faculty be appointed.

**18PGB07**

- We need separate classrooms & labs
- Yearlong Project is ideal.
- Campus interview is appreciated.

**17BOT20**

- Instruments are old. We borrow from the PG lab.
- Mark statement is not of good quality.

**19BOT26**

- College timing can be from 8.30 to facilitate students coming from far off rural areas.
- Income under 'earn while learn' is low that many students quit it. Rs.300 is offered outside the college for certain type of work.
- There is no flow of information from other departments on cultural.
- WIFI in hostel is very poor.

**19PSM18**

- We need a separate library.

- We are all compelled to choose the CBCS course offered by English department.
- College day celebrations timing is not convenient for girls.
- Girls could not stay beyond certain hours for cultural programmes.

### Principal

The principal said that he would classify all their demands into two types: short term and long term. Everything that can be addressed immediately will be attended to at once. He will make sure that all other amenities would be provided at the earliest. As far as academic matters are concerned, they need to be discussed in the respective departments, Boards of Studies and the Academic Council. He assured all those who could not articulate their views can write them down in the sheets distributed to them.

1. Water and washroom will be immediately looked into.
2. He asked them to use intent form for any of the maintenance needs.
3. Software will be updated soon.
4. Effort will be taken on campus placement.
5. Google classroom will be introduced soon.
6. Basketball ground will be ready soon inside the indoor stadium.
7. Internship will be arranged.
8. Faculty in all departments will be advised to prepare different groups for cultural competitions and quizzes.
9. Non tearable mark statement is being issued to final year students.
10. OD will be given for genuine purposes as recommended by the heads.
11. All students are eligible to borrow books from the department library.
12. Contact COE for any grievance related to examinations.
13. Contact Bursar for fee related complaints.
14. Contact principal for everything at phone number **9894114455**. He is also available on whatsapp.



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Madurai

### **Action taken report 2019-2020**

S.no	Grievance	Action Taken
1	MCA lab Computers	Increased from 2 gb ram to 4 gb ram
2	Wi-Fi in hostel is poor	Increased from 100mbps to 200mbps
3	Basket ball ground	Constructed with in the indoor stadium
4	Quality of the mark statements are very poor	Arrangements were made for issuing non-tearable marksheets
5	Note books are not allowed inside DPM library	Now it is allowed
6	Year long PG projects	Project is allotted in the beginning of the year
7	NSS registration is difficult	Different timings will be allotted

# 2018-2019



# General Annual Aided Students' Feedback (2018-2019)

## Officers Attended

1. Dr. M. Davamani Christoher, Principal & Secretary

*MDM*

2. Dr. J. Helen Ratna Monica, Bursar

*HRM*

3. Dr. J. John Sekar, Dean Academic Policies & Administration

*JJS*  
*34.12*

4. Dr. A. Martin David, Controller of Examinations

*A. Martin David*  
*11/04/19*

5. Dr. J. Paul Jayakar, Additional Dean, Academic Policies & Administration

*J. Paul Jayakar*  
*31/4/2019*

6. Dr. S. Stalin Kumar, Deputy Controller of Examinations

*S. Stalin Kumar*  
*11/04/2019*



## **Minutes of the Annual General Feedback from Aided Students 2018-2019**

Mr. Jeffrey of III BSc Physics led the gathering to prayer. The Principal welcomed the gathering and explained the composition that the class representative and the class topper had been invited to the feedback session. He said that this practice had been in vogue since the starting of autonomy from 1978. He stressed the importance of student feedback for better service to student community. He asked them to be bold and frank in expressing their feedback. He assured them that their identity would not be disclosed at any cost. He asked them to first disclose their names and roll numbers and then to articulate their feedback.

### **Steward 18PGE19**

- thanked the administrations for various amenities provided in the campus
- some courses like film and journalism require a LED TV
- PG library need to be updated
- RO water is not properly purified and as a result, a number of students suffered from typhoid fever.

### **R. Rahul 16BOT30**

- He requested the authorities to regulate the share autos in front of the college in the morning since they stop just in front of the college hindering the pedestrian movement to the college. He also observed that the college securities be advised to regular it as they are always inactive.
- He appreciated the department of English for offering an LS course English for Placement which is very useful to students.
- Botany department library does not have any new books.

### **Arul Infant Jerald 17PGM07**

- Classrooms are very small

### **Manikanda Prabhu 18PGT07**

- Time for payment of college and exam fees is insufficient

### **Principal**

- Principal reminded the students that they should develop the best practices like punctuality in every thing related to payment and exam schedules.
- He asked them to use the college calendar on important deadlines such payment of college fees and exam fees.
- He exhorted them to be prompt, punctual, and smart in every thing



**Aadhi Deepak 16RPS01**

- He wanted to know why there are different entries into the campus for girls and boys
- He also observed that it is very difficult for students to follow lectures and lectures are also boring when three or four teachers handle the same subject and when the same teacher is meeting for as many as four courses. For instance, Dr Arullappan is meeting them for four courses for four hours every day

**Principal**

- Different entries became a necessity since the student strength has crossed 8000 and nearly 40% are girls
- He would advise heads not to allot teachers more than one course in class

**E. Naveen Kumar 17PEC06**

- Drinking water is not available in the department
- Drinking water could not be used for want of glasses at water points
- When glasses were chained, students complained in the past, but when they are not chained this time, glasses are missing.

**Principal**

- Principal asked them not misuse freedom in the campus
- He also asked them to be responsible in using the college properties
- He assured them that the administration would open one more water point in the campus

**Vimal 16ENG62**

- He appreciated the administration on being responsive to their suggestions and demands last year
- He brought to the notice of the officers that the visually challenged students are not able to get scribes for internal tests since everyone is busy with their tests.
- Water cans are supplied only in the afternoon and the little water after the use by SF students had to be used by the aided students the following day
- Life Skills Options are not provided as per the choice of students

**Principal**

- responded that it is the system that generates the list at random
- He appreciated Vimal on highlighting the problems of the visually challenged



- He recalled that two students were seen carrying a physically handicapped student to a place outside the campus where his parent was waiting after the college day cultural were over.

**Rubesan 18PGT0607**

- Steel benches in the classroom are inconvenient and therefore he requested for the replacement with wooden benches

**Principal**

- assured that all steel benches and desks would be replaced in a phased manner
- only a few departments are pending

**18PGE16 Janane**

- Restroom facilities in the department are insufficient in view of the afternoon shifts
- They need to be maintained at least twice a day
- Electronic podium is not functioning

**Principal**

- He appealed to the students not to wait for the annual feedback session to air out such complaints related to the infrastructure
- Instead they can forward their complaints to his Whatsapp number as hostellers are doing
- Or hand over the complaints to the Dean, Policy

**S. Hari Prasad 16CHE12**

- requested for industrial visit at least once a year

**Principal**

- He appealed to the students to make use of the field trip days for industrial visits

**N. Vijayakumar 18PEC16**

- He requested the principal to direct the heads not to send the same course teacher for more than one course in a class

**Jayashree 18PGC07**

- There is a need for more dustbins in the campus
- The available ones overflow with wastes

**R. Sugumar 17MAT58**

- Departments using the college auditorium for department functions leave wastes outside the auditorium; since mathematics department is located near the auditorium there is stench around



- Notices from the principal or COE are not displayed. For instance, 2<sup>nd</sup> internal test schedule was not displayed
- He requested not to close the attendance a week before the schedule for the classes are not attended by students. It has effect on the lectures. Teachers are not in a mood to teach for a small number of students. Important units are to be covered only in the last week.
- Both rain water and drainage water gets logged in front of the mathematics building

#### Principal

- Faculty and students do not want to work on Saturdays
- As a result, we need to work in the first two weeks of April
- Office of the COE needs time to issue hall tickets
- Office of the Vice principal needs time to process and finalize attendance after incorporating on duty leave requests

#### 18PHY32

- Some teachers use bad language and it is <sup>de-</sup> motivating students. As a result, they don't attend such classes
- On request, the student disclosed the name of the teacher: Dr Sujana
- He also pointed out that the canteen is small for students' use
- Some students use it for writing assignments or playing with mobiles

#### 16 TAM56

- He claimed that he had compiled the list of grievances from fellow students
- Principal asked him to handover the list to the Dean, Policy; he did

#### 17PGC04

- asked for more instruments in the laboratory

#### 18PGZ11

- only one out of 20 microscopes is functioning
- No sports facilities are available to girls

#### Principal

- He assured them that he would provide more facilities
- He would allot one shuttle out of three in the newly constructed indoor stadium

# General Annual SF Students' Feedback (2018-2019)

## Officers Attended

1. Dr. M. Davamani Christoher, Principal & Secretary



2. Dr. J. Helen Ratna Monica, Bursar



3. Dr. J. John Sekar, Dean Academic Policies & Administration



4. Dr. A. Martin David, Controller of Examinations

A. Martin David  
11/04/19.

5. Dr. J. Paul Jayakar, Additional Dean, Academic Policies & Administration

J.P. Jayakar  
3/4/2019

6. Dr. S. Stalin Kumar, Deputy Controller of Examinations

S. Stalin Kumar  
11/04/19



4. Since the AC machines are decade-old, they consume only power but not produce AC.

#### 18MIM22

1. In the final semester, there are four theory and four lab courses and one project. Since lab courses consume all our time, we are unable to concentrate on the project.
2. Hence, one of the theory-cum-lab courses can be shifted to earlier semesters so that we can meaningfully carry out the project with less stress.

#### 16BIT49

1. Server and the systems in the MCA lab are very slow
2. Steel furniture in the classrooms is sharp-edged that they tear the clothes.
3. Board is also of poor quality.

#### 18MAS38

1. Fans in the classroom are not working
2. The teacher who teaches Analysis is not good and sound in the subject and delivery.
3. Books in the department library are insufficient
4. Water is not available
5. Food in the hostel mess is of very poor quality
6. Service in the mess is also equally bad.

#### 17MCA17

1. Mrs. Jeyanthi is very rude; she threatens students that she would not give them attendance; she does not accept the fact that the server is slow.
2. VGA should be replaced with HDMI port

#### 18MCA19

1. Mr N. Thirupathi Rajan and Mr John J Kamaraj can be given more classes since their teaching is really good.
2. Ms. Jeyanthi is not only bad at teaching but also rude in her behaviour
3. Students would appreciate an immediate action in this regard

#### 16CHS37

1. Thanked the administration for having sorted out all the issues related to the Office of COE.
2. Partiality is shown between aided stream and SF stream students. Dr. V.R. Nazeera Banu is particularly showing this kind of partiality.



3. All first chances are given to aided students
4. Wastes are dumped near the department and they cause a lot of stench
5. Water supply is erratic
6. Mess food is so bad that it caused often food poisoning
7. RO water does not taste good and cans are filled with moss

#### 17BIT33

1. Switches in the classrooms are broken
2. Water is not available
3. IOT lab is needed

#### 17PFS10

1. More classrooms were required
2. More instruments were needed
3. Lab is so hot that there is no proper ventilation
4. There is no unity in the faculty because of which students suffer
5. Mr Surendran who is from Biochemistry department often says that he is not part of the Food Sceince department
6. Diet can be included in the curriculum

#### 18BCA123

1. Though most students of the college and the department are good, some in the department come fully drunk everyday
2. Some students ride bike so rashly that they pose a great threat to the movement of students on the campus.

#### 17BCA86

1. More quality faculty members are needed
2. Quality of RO water is so bad that students feel like vomiting while drinking it
3. AC is insufficient in MCA lab

#### 18PFS16

1. The department library needs more books
2. Mr Surendran is very rude in his behaviour

#### 17FSN12

1. Mr. Surendran uses vulgar language while addressing students
2. He attributes bad motives to boys and girls talk to each other or found in pairs or groups



3. Though he is good at Human Physiology, he is not good at other subjects; if we seek explanation, he blames it on us
4. Our security system is so poor that anyone can enter the campus with some card that appears to be of ID card size like driving license.
5. Food stuffs are covered with dirty smelling clothes
6. Security in the women's hostels is good but superintendents are very rude and rash in their behaviour.
7. Napkins are manually handled and dumped in baskets. While the bursar pointed out that there is napkin disposal machine, the girls claimed that they never sight any one of them in the premises.
8. There is no hygiene among servants; they don't bathe before they start serve; their clothes are smelling.

#### 18MCA15

1. Students by and large do not like Jeyanthi.
2. She does not teach subjects at all.
3. She treats students with contempt.

#### 17MAS74

1. Residents of Washburn Hall need more washing stones
2. There are frequent thefts in the seven rooms located in the wing near the Food Science lab. Therefore cameras need to be installed.
3. Water supply is erratic in the hostels and the quality of RO water is very bad.
4. Flies and insects are found inside the idly, lies in the bread, cockroaches in the sambar.

#### 17MCA02

1. Classrooms are untidy
2. There are no dustbins
3. Girls' restrooms in PLL Hall are without latches. Though the same complaint was made, no action has been taken to date.

#### 18BBA52

1. Ms. Priyadarshini is not teaching subjects at all. She askssome students to read the book and others are expected to take down notes. She teaches Business Environment.
2. French teacher teaches French as if he teaches those who already know French.



**18BBA110**

1. Ms Dorothy asks students to enter marks, but she asks us to go outside the department and to do it.
2. Restrooms are smelling and unclean

**17MAS74**

1. More Life Skills courses are needed so that choices can increase.
2. A course on Political Science can be offered

**16BBA110**

1. Passport scheme done by the DPM library is worthy of students' appreciation

**18PSY54**

1. There is no department library
2. There is no lab
3. Ms. J. Jerylene Priyatharshni asks select students to take attendance; these students blackmail the rest of the class.

**18PSY07**

1. The department requires teachers with Psychology major at the postgraduate level
2. Ms. Kayalvizhi never handled even a single class in the semester except for the last two weeks.
3. Students are expected to do all teachers' work.

**18FSN31**

1. While Ms Ameena Beebi was there last semester, only class toppers passed the papers, but now nobody passes. Her substitute's teaching is at the KG level.
2. Mr Surendran uses abusive language.
3. Faculty members do not generally come to classes.
4. Ms Poornima shows a lot of partiality in the selection of students for cultural

**18CPA37**

1. Students benefit a lot from guest lectures on various themes
2. However, study materials are needed for law course
3. More special lectures with guest faculty with IT and CA background are needed

**18PCO50**

1. Mr. Antony Raj is not good at teaching
2. Ms. Mangayarkarasi is very poor at teaching
3. Mr. Samuel Raj never handled a single class in UG but he tortures us without knowing any of our background. He has a lot of prejudice against students.

#### 16ENS02

1. Hall ticket generation is a big problem
2. Attendance entry online is erratic; different percentages are shown
3. All female faculty members who use Language Resource Centre do not handle classes at all; they simply show something on TV and then they retire to the faculty room.
4. Noyes Garden building requires cooling paint on the terrace; the heat is unbearable

#### 17MIC58

1. We need an LS course on Political Science
2. Programme officers in NSS use bad words
3. While students are not allowed to use footwear in the office, faculty use shoes.
4. Some of them including Dr Balakrishnan use highly sarcastic language.
5. While all classes are conducted in Stoffer Hall, only one class is conducted in Saunders Hall.

#### 18FRS13

1. Classrooms in the hotel building are very hot and unclean
2. The way to the building is filled with liquor bottles, cigar butts
3. The location of men's restroom causes lot of inconvenience for students to pass through to the classrooms
4. Water supply is erratic.
5. There is no department assistant.

#### Ms Prithvi from MIC

1. More equipment is needed

#### 18RPE28

1. There is no basket ball ground
2. There is no Gymnasium for practice
3. There are no restrooms in the grounds
4. Water facility is almost unavailable



5. Students are not allowed to see the principal

#### **17PCO26**

1. Department faculty encourages students to take water from the department faculty room. Students appreciate this nice gesture.
2. Ms. Mangayarkarasi uses offensive slang

#### **17PHS**

1. Instrumentation Centre is the need of the hour

#### **18MSW17**

1. Politics between Ms Ashwini and Ms. Rohini is reflected on students
2. Ms Ashwini has handled only 4 classes
3. Furniture in the classroom is of poor quality
4. Classrooms are unclean
5. There is water leakage in the hostel

#### **18COS26**

1. College website is incomplete and without updates
2. Departments' information is also incomplete
3. Online presence is very poor
4. Online feedback can be introduced
5. There is no coordination between the departments of BSC computer science, BCA, and MCA.
6. Restrooms in PLL Hall are insufficient

#### **18HIS04**

1. Faculty is good
2. Rs.1000/- is collected for books by Ms Kannammal but a few books of 40 to 50 pages were only given
3. The book Aadhikaal meant for second year is followed in the first year

#### **18PSE03**

1. It will be good if classes for Shift II are wound up before 6.30PM
2. CBCS is very limited to the extent that all English students are compelled to choose only Physics

#### **FSN23**

1. NSS officers do not use respectful language
2. Dr. Balakrishnan is very rude
3. Satellite Campus students are always looked down upon in NSS



**BBA Student**

1. Ms. Tephillah's teaching is slowly deteriorating over the period of time
2. She shows partiality in marking attendance and awarding marks
3. Ms. Nithya is not good at teaching

**16PHS34**

1. No enough lighting in the class
2. Ms. Hannah is not good at teaching; she is inefficient
3. Mr. Vijay David never touched the chalk.
4. Dr. K. Gnanasekar always shows partiality in favour of aided students

**16CME127**

1. Commerce students need internships within the curriculum
2. Girls should be admitted in aided courses
3. We need Dr Martin and Mr Justin for teaching in SF classes

**17BCH74**

1. There is no separate or permanent classrooms
2. There is no permanent lab
3. Differential lab fees are charged

**18PSP36**

1. Lab-cum-theory course on Micro Processing is needed

**BVC Student**

1. There is no assistant in the department
2. Green mat in the studio is not good
3. More cameras are needed
4. Doors of video room are of poor quality

**Principal's Observations**

1. Students' conduct in general is really good.
2. They help the physically and visually challenged students with compassion
3. Unlimited freedom is available for students and students use it responsibly.
4. There is no gender discrimination between boys and girls.
5. Faculty-student relationship is commendable.
6. Ours is the only campus in the city where greenery is given importance.
7. Since student strength has crossed 8000, resources need to be judiciously shared and used.
8. Power should be used only when it is required.



9. Switch off the lights and fans in the classrooms when you leave.
10. Treat all properties as if your own.
11. Students should be punctual in matters of fees payment.
12. They should read the calendar wherein the plan for the whole academic year is given.

#### **Principal**

1. Efforts will be made to install HDMI
2. More LS courses would be offered
3. One more water point will be set up
4. RO machines will be serviced
5. There will be changes in the mess from the next academic year
6. Students who are willing to monitor the college website will be paid.
7. More personnel will be appointed to ensure cleanliness in the restrooms in the campus
8. Water supply through new cans will be ensured.
9. Quality teaching is our priority.
10. Department heads would be advised not to make any direct collection of books.
11. Non-supply of Part II English books will be looked into.
12. Faculty would be instructed not to make use of students for their academic work.
13. More budgetary allocation will be made for purchase of books, lab equipment, and other instruments in the departments where they are necessary.
14. Central Instrumentation Centre would shortly be opened.
15. There would be a restroom built in the grounds.
16. Gymnasium and Indoor Auditorium would be thrown open for use soon.
17. Security system would be tightened up.



### Action taken report 2018-2019

S.no	Grievance	Action Taken
1	Water scarcity and glasses are not available for drinking	Number of water points increased, Glasses are now available
2	Need Gymnasium for Practice	Constructed and ready to use
3	No permanent lab for BCH students	New labs constructed
3	Steel benches in the classrooms are inconvenient	In most of the classrooms steel benches are replaced with wooden chairs
4	Dust bins are very less in number	No of dustbins increased
5	Same course teachers for more than one course	Heads are advised to allot one teacher for one course
6	Industrial visit at least one per year	Field trip holidays are now used for Industrial visit
7	Most of the microscopes are not working	Microscopes are serviced and old ones are replaced with new.
8	No sports facilities for Girls	Out of three in the indoor stadium one shuttle allotted for Girls
9	AC machines are old (MIM)	All are replaced with split AC
10	More theory and lab courses in the final semester not able to focus on Project (MIM)	One theory cum lab course is shifted to previous semester
11	Server and the system in the MCA lab is very slow	Increased from 2 GB RAM to 4 GB RAM
12	VGA should be replaced with HDMI port	Changed



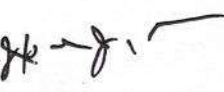
13	Switch boards are broken	Damaged switch boards are replaced
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# 2017-2018



**Minutes of the General Annual Aided Students' Feedback held  
at 11.30 am on Tuesday 27 March 2018 at Binghampton  
Seminar Hall**

**Officers Present**

1. Dr. M. Davamani Christober, Principal & Secretary 
2. Dr. J. Helen Ratna Monica, Bursar 
3. Dr. J. John Sekar, Dean, Academic Policies and Administration
4. Dr. J. Paul Jayakar, Additional Dean, Academic Policies and Administration 
5. Mr J. Jesupaul Thangaraj, Controller of Examinations

**Students Present**

- Attendance Sheet Attached
- Elected Class Representative from each class
- Class topper from each class certified by the Office of the Controller of Examinations

## **Annual General Aided Students Feedback 2018**

**27 March 2018**

### **Prayer**

The session started with prayer by Bro Franklin of III BCOM

### **Welcome and introduction by principal**

- Frank feedback is required
- Both positive and negative aspects of campus life can be highlighted
- Feedback will be kept confidential

### **Mr Rex of III Physics**

- No adequate restroom facilities on the campus
- Restrooms are being cleaned during break and it causes a lot of hardships for students
- More space is required for practising music, and no instruments are also needed

### **Mr Palanikumar of III Physics**

- College can collect Association function money through challan so that all students can contribute. Some departments are unable to conduct the department functions for want of contribution from students.

### **Ms Sharon of II MA English**

- Transparency in evaluation of answer scripts
- Centralised tests for postgraduate students shall be introduced in stead of their being conducted in the department

### **Mr Durai Pandi of II MA Tamil**

- 15 minutes Break-time is insufficient for thousands of students to get food at the canteen



- HOD Dr Arul Arasu's voice is not audible to the students except those who are seated in the front row. He does not amplify his voice and does not repeat when students request.
- He claims that students with arrears can't represent cultural competitions conducted outside the college
- HOD is prejudiced against II RPS and show partiality
- Last year when he was an ordinary teacher, he used to read the materials from his mobile phone
- He is victimising

### **Mr Rahul of III Zoology**

- Lab is used as a classroom since third years do not have a classroom
- Mark statements with errors in all five semesters are issued (all students concurred)
- Replacing broken equipment is urgent
- Books on Nano biology are not available though they have been prescribed
- Placement opportunities be available for the students of Zoology

### **Mr Immanuel of III BA English**

- Suggestions boxes can be kept in each department
- Teachers are student-friendly
- Principal Office staff is not courteous but very rude
- He mentioned a personality with a big moustache: Mr Muniasamy
- Gutter water becomes stagnant throughout the year in front of the Flint House and it causes a lot of mosquitoes and dengue fever as well. He claimed that 6 students from Flint House suffered dengue this year alone!



### **Mr Ravikumar of III Maths**

- Sewage water is stagnant at Maths Hall throughout the year
- There is a lot of congestion at the Department library
- Mr Milton chases away students from Amphitheatre and confiscates mobile phones
- Principal immediately called Mr Milton and rebuked for his overreach in the presence of students attending the feedback session

### **Mr Hudson of III BA English**

- Two wheeler parking is insufficient
- No running water at the water taps and it causes a lot of inconvenience for day-scholar students who would like to wash their face after a tiresome travel
- Toilet behind Flint House causes stench and a lot of health-related issues and requested for its removal immediately.

### **Mr Kausik of II BCOM**

- Faculty room having been shifted to Saunders Hall is convenient to all students
- Windows in the classroom in the Humanities Hall are without grill and they pose danger to students

### **Mr Vijayakumar & Mr Hariharan of III Economics**

- No involvement of faculty in department cultural events like Oikos was noticed this year though they organised it after a decade.
- Money collection from students was very difficult
- Drainage problem for NCC Office is perennial
- Xerox centre was never ~~not~~ kept open during the academic year
- Whitewashing the Humanities will give a good and healthy look

### **Mr Rajaram of I BA Tamil**

- Wooden chairs are needed in the classroom
- Fans are not working

### **Mr Vimal of II BA English**

- He appreciated the renovation of classrooms
- He requested for the expansion of the two wheeler parking lot

### **Mr Gokalakshmi of II MSc Botany**

- Year long project is required

### **A Final year student of Physics**

- Teachers do not award more than 80% however good the answer is easy. He asked what prevented them from awarding 100 to a problem solved!
- He mentioned the names of Mr David Christopher and Dr Malini Rachael

### **A Student of II BA Tamil**

- Poor furniture in the classroom
- He needed Free lunch

### **A Woman student from Botany**

- Graduate attendant for lab is necessary
- Principal said the present attendant is a graduate!

### **Mr Balakrishnan of III BCOM**

- Riders can be checked inside the campus
- Student leaders are not responsive to juniors in NSS

### **Ms Rajeswari of I MSc Zoology**

- Girls are not checked for ID; they should be checked!



- Students are not allowed to stay back in the department after classes
- Non teaching staff is very rude

### **A Student from II PHYSICS**

- Teachers who share a course do not consult each other and do not plan their classes logically. There is no correlation between the two classes they handle

### **Mr Vijay of I MA Tamil**

- No equipment for drama is available in the department

### **Mr Karthik of II BSC BOTANY**

- Lab assistants are not courteous
- Library is not kept open
- Classroom are not clean
- Furniture is poor
- Students are not able to register for credits due to large crowd in NSS

### **Mr Rajesh of III Botany**

- There are mistakes in the names on mark sheet

### **Principal**




- Complimented Commerce and Economics dept for organising dept festivals after a long time
- It is meant for cultivating leadership qualities
- He advised students to apply for permission to use halls well in advance
- He asked the departments to keep the premises clean after the functions
- Stealing chokes and electrical equipment is a bad habit

- No birthday celebrations on campus are permitted since they lead to criminal activities
- Take care while riding
- Own your college
- Don't turn right when you leave the college
- Meet me personally for free lunch
- Be proud of wearing ID card
- Don't misuse the mobile
- Don't feel bad on having given open comments
- We will rectify all lapses as soon as possible
- He assured students to meet him anytime



# **Minutes of the General Annual Self Financed Students' Feedback held at 4.30 pm on Tuesday 27 March 2018 at Binghampton Seminar Hall**

## **Officers Present**

1. Dr. M. Davamani Christoher, Principal & Secretary 
2. Dr. J. Helen Ratna Monica, Bursar 
3. Dr. J. John Sekar, Dean, Academic Policies and Administration
4. Dr. J. Paul Jayakar, Additional Dean, Academic Policies and Administration 
5. Mr J. Jesupaul Thangaraj, Controller of Examinations

## **Students Present**

- Attendance Sheet Attached
- Elected Class Representative from each class
- Class topper from each class certified by the Office of the Controller of Examinations

## **Annual General SF Students Feedback 2018**

**27 March 2018**

### **Prayer**

The session began with prayer by Ms. Christy of the department of Microbiology and Immunology.

### **Principal**

The Principal welcomed all the student representatives to the Annual General Student Feedback Session 2018. He explained to them how they were selected. One of the two from each class is the democratically elected representative and the other is class topper. He said they were invited three days ago with a view to depoliticize the whole exercise. He therefore requested them to openly articulate what their class students feel about their education in the department in terms of classroom input, tests and evaluation, teacher performance, facilities, campus amenities and all other such things. He also requested that the same person not speak again and again and that the issue raised by one person need not be repeated even if it is experienced in other departments. He assured them that since it was an open feedback, the confidentiality of the person would be guarded.

### **Mr Ramana Prakash of II BCom (Satellite)**

- Delay in information dissemination to the students of Satellite campus
- No sports facilities and activities are available on the satellite campus
- Not much French materials are supplied in the class.

### **Mr Karhthikeyan of MCA**

- Protected water on the third floor of the Paul Linder Hall is not available
- More smart classroom facilities are required since one is insufficient.



**Mr Jerlyn of MCA**

- Additional computer languages can be taught in and through curriculum
- Placement opportunities for freshmen can be created.

**Mr Joel of MSW**

- Environment for studies in the department and at the college is really good.
- Faculty is student-friendly
- List of Reference books in the curriculum is very impressive but they are not available in the department library. It has only old materials.
- Placement in NGOs is the need of the hour and therefore the department can take efforts for creation of placement in NGOs.
- PG Diploma in Counselling can be offered on part-time basis for the students of MSW.

**Ms Nalini of I BSc Food Science**

- In Part II English classes, it is very difficult to work with the students of BSc Physical Education who do not behave properly and they make a lot of noise.

**Mr Badani of III BCom IT**

- Their class witnessed three heads during the last three years. The frequent change of headship causes a lot of academic hardships to students. For instance, the former head had introduced internships and encouraged students to undergo them, but the new head had changed internships into projects and made it compulsory. We prefer internships to projects.

### **Mr Isaac from VIS COM**

- The creation of the audio-video studio is welcome by all. However, syllabus needs to be updated.

### **A Student from BSc (IT)**

- Boards in the classroom are not good
- Water is not available on the floor
- New steel desks are broken

### **A girl student from BCA**

- No lock in the restroom meant for girls
- Department Assistants do not allow us to stay back in the class, if the class is not conducted due to the absence of teachers, for discussion till 6.15 pm and they always try to vacate us from the class.

### **Ms Christy of MIM**

- Lab facilities are insufficient
- Lab wastes are dangerous but there is no proper mechanism for its disposal. For example, a cat died of drinking water in the place where effluents were let untreated.

### **Student from Physical Education Department**

- No black board is available in the classroom

### **Mr Mithunkumar II BCOM from Satellite Campus**

- There is a lot of glare on the blackboard in the classroom that result in poor visibility.
- Students required Internship and field work
- Principal assured them that Indian Bank has agreed to provide students both these opportunities in its branches



### **A Resident from Washburn**

- Chapattis are hard to eat
- Rice is half boiled when served
- Kuzhambu is watery
- Most of the residents concurred with these observations.

### **Mr Manikandan of MSc Physics**

- Ms Hannah Blessy of the department does not complete the portion but victimise the students
- She advises other faculty members to fail the students who in her opinion should repeat the course.

### **BBA Student of Satellite Campus**

- Mr Sathya Prabhu and Ms Sweetline do not handle classes at all.
- They come to classes without any preparation

### **Student of Physics (UG)**

- Blessy Hannah is victimising students and she is not teaching the subjects well.
- Lab Assistants ask students to leave the department early in the event of classes being cancelled. They don't help students for the effective use of library and laboratory.

### **Mr Vimalraj of BBA**

- Internship was required for the students of BBA

### **Avudainayagam from Saunders Hall**

- More restroom facilities are needed on the campus
- Stench from restrooms at Saunders Hall makes life and stay in the building miserable.
- There is no sufficient running water in the restrooms in Saunders Hall

### **I BBA student from Satellite**

- Canteen provides only restricted items for breakfast during the break time but students need more items at the canteen
- Due to monkey menace, water facility is not available

### **Mr Manisha from French**

- Classes at Alumni building are not sound-proof. There is no academic ambience there at all.

### **Santhosh of MIM**

- New faculty members are really good
- Rectification through indent form is good
- Central Instrumentation Centre is the need of the hour

### **Ms Meenakshi from BCom (IT)**

- Teachers' evaluation system is not satisfactory. They fix before hand mark slabs for different categories of students and award accordingly. It amounts to misuse of autonomy.
- Some teachers claim that they cannot award more than 70% though the answer is good.

### **Mr Aakash of BCom (IT)**

- Ms Hosannah does not use the blackboard
- The other person from the same class observed that it may be due to the fact that she appears to be on the family way!

### **A Student from BBA**

- Students experienced a lot irregularity in OD sanctioning



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 (Re-accredited [2<sup>nd</sup> Cycle] by NAAC with Grade 'A' & CGPA of 3.46 on a 4 point scale  
 Madurai


## Action taken report 2017-2018

S.no	Grievance	Action Taken
1	Need separate classroom No good ambiance at alumni building (French Student)	New classrooms constructed and department shifted to new building
2	Hostel food menu is boring	Now menu is fixed according to students wish
3	Very few food items only available at canteen (satellite campus)	No of affordable food items are increased at canteen
3	Wooden in the classrooms are inconvenient.	In most of the classrooms steel benches are replaced with wooden chairs
4	Two wheeler parking lot is not sufficient	Girls two wheeler parking area changed thus the available parking lot is increased.
5	Students are not allowed to stay back in the department after class hours	Non teaching staffs are advised to allow students to stay back if they have any academic work to be finished.
6	Nanobiology books not available at Zoology Department	Heads are asked to purchase new books for nanobiology
7	Suggestion boxes are very less	Number of suggestion boxes increased (one box per building) Online portal is also now available
8	No locks in girls restroom	All locks are serviced and older ones are replaced
9	Rest rooms are cleaned during intervals	Respective persons are instructed to clean it before intervals.

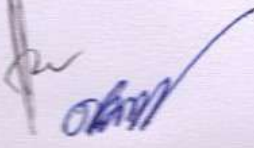
# 2016-2017



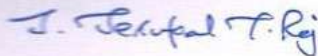
## Feedback Committee

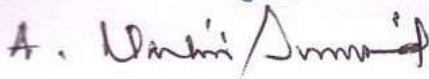
Dr. M. Devamani Christofer, Principal and Secretary 


Dr. G. C. Abraham, Vice Principal 

Dr. J. Helen Ratna Monica, Bursar 

Dr. J. John Sekar, Dean of Academic Policies and Administration 

Prof. Jesupal Thangaraj, Controller of Examination 

Dr. A. Martin David, Deputy Controller of Examination 

Dr. J. Paul Jayakar, Additional Dean for Academic Policies and Administration 

*Dr. JTS*

**Minutes of the General Annual Aided Student Feedback held at 12.30 pm on  
Wednesday 22 March 2017 at Binghampton Seminar Hall**

**Officers Present**

1. Dr. M. Davamani Christofer, Principal & Secretary
2. Dr. J. Helen Ratna Monica, Bursar
3. Dr. J. John Sekar, Dean, Academic Policies and Administration
4. Dr. J. Paul Jayakar, Additional Dean, Academic Policies and Administration
5. Dr. A. Martin David, Deputy Controller of Examinations

**Students Present**

- Attendance Sheet Attached
- Elected Class Representative from each class
- One student representative chosen at random at the Office of the Controller of Examinations

**Prayer**

The session began with prayer by Ms Jeba of II MA English

**Welcome & Introducing the Purpose of the Session**

1. Dr. M. Davamani Christofer, Principal and Secretary, welcomed the gathering and explained the significance of the general annual student feedback conducted since 1978-1979.
2. He requested the student representatives to be frank about their views on all aspects of the college life.
3. He assured them that the administration would positively respond to their constructive suggestions and genuine grievances.
4. He indicated the main areas such as
  - i. CBCS
  - ii. Campus life
  - iii. Accommodation
  - iv. Facilities: Restroom and water
  - v. Student Welfare Services
  - vi. Placement Cell
  - vii. Bullying, Sexual Harassment, and safety
  - viii. Stealing and Pilfering
  - ix. Cleanliness



## X. Examination related matters

5. He told them that the list is only indicative and not exhaustive.

### Students' Observation

#### 1. Mr Balakrishnan of II BCom

- i. SF students sitting on the wayside along the road behind the Humanities Hall cause a lot of disturbance during class hours in the morning
- ii. More drinking water points required

#### 2. Ms. Abinaya of II MA English

- i. Transparency in fees collection required: computer charges and other charges in examination fees challan
- ii. Restroom facility for women in the Centenary Hall is insufficient; more women students than men these days
- iii. Transparency in examination papers required
- iv. External examination does not serve any purpose since the external examiners do not know the longitudinal growth of students over the semesters

#### 3. Mr. Songreen of III RPS

- i. College fees seem to be more than those of other city colleges
- ii. Of course, more facilities are offered here

#### 4. Mr Ramanan of III Physics

- i. A permanently fixed LCD projector at the college auditorium
- ii. More academic programmes can be conducted

#### 5. Mr Muthuselvan of BSc Maths

- i. Drinking water points be increased
- ii. Education is good and faculty is student friendly, but maths classrooms are smaller
- iii. LCD Projectors in all classrooms

#### 6. Mr Augustine of MSc Maths

- i. PG Maths students need access to classrooms and the library in the afternoon
- ii. Bio-Chemistry students occupy right now

#### 7. Nigerian Student from PG Economics

- i. PG Economics curriculum ought to be updated
- ii. The present one is predominantly theory-based

- iii. Needs-based Economics and Application-oriented syllabus needed

**8. Mr. Mukesh Kanna of II BA Economics**

- i. Dustbin in each floor of the Humanities Hall would help students keep the environment neat and tidy
- ii. Classrooms need whitewashing
- iii. UG Economics syllabus needs to be restructured on the basis of students' needs
- iv. Courses like Operations Research be introduced

**9. Mr Kausik of I BCom**

- i. Grill on the windows on the second floor of the Humanities Hall would ensure safety of students
- ii. Student Cooperative Stores be expanded with all stationeries
- iii. Sports persons do not attend even a single class in a semester; can they take exam?

**10. Mr Alaguraja of BSc Physics**

- i. English course textbooks are very useful
- ii. Textbooks for all major courses can be prepared by teachers

**11. Mr. Siraj of I BA English**

- i. Classrooms in Flint House are smaller and cause a lot of inconvenience
- ii. More furniture is needed but there is no space
- iii. Students sit outside the classroom on the first floor for want of space

**Principal's Response and Assurance**

- i. Academic-related matters would be conveyed to the Heads of the respective departments; they would be asked to administer a needs analysis before restructuring the curriculum in the future
- ii. The Bursar who was present assured students that all their infrastructure needs would be addressed at the earliest
- iii. A little fee is collected to provide more and better amenities and therefore students need not to compare with other colleges of lower standing and reputation
- iv. Transparency cannot be introduced in our college since we adopt a double valuation with no marking on the scripts. He told them that transparency has been introduced in colleges where single, internal valuation is being adopted.



- v. More classrooms are being built on the campus
- vi. He assured that the free academic ambience would continue
- vii. Efforts are being taken to improve the physical infrastructure in tune with burgeoning of student population every year
- viii. DPM Library would continue to be kept open from 7 am to 7 pm on all working days
- ix. Deficiencies in the system pointed out would be rectified and suggestions for further improvement would be well-taken
- x. He encouraged student representatives to engage in academic dialogue with teachers in the department for more innovation in the curriculum

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Madurai

## Action taken report 2016-2017

S.no	Grievance	Action Taken
1	Students cooperative store with all stationeries	All stationeries are available now
2	No dustbins at Humanities	No of dustbins increased and wastes are disposed regularly
3	Grill in the window of humanities hall need to be fixed properly	Window fixed tightly
4	More furniture is needed	One by one classrooms are filled with sufficient number of chairs
5	UG economics syllabus need to be reconstructed on basis of students need.	HOD s are informed about the students need.
6	Fee payment is difficult	Online fee payment is now introduced



# 2015-2016

# **Annual Students Feedback**

**(2015-2016)**

**30 March 2016 at 3 p.m at B1 Hall**

## **Feedback Committee**

Dr. M. Davamani Christofer, Principal and Secretary

Dr. G. C. Abraham, Vice Principal

Dr. J. Helen Ratna Monica, Bursar

Dr. J. John Sekar, Dean of Academic Policies and Administration

Dr. J. Paul Jayakar, Additional Dean for Academic Policies and Administration



**Summary of Student Representatives' Feedback held  
on  
30 March 2016 at 3 p.m at B1 Hall**

The annual feedback session in which student representatives of all classes at undergraduate, postgraduate, and MPhil levels participated was conducted at 3 p.m. on 30 March 2016 at B1 Seminar Hall. It was presided over by Principal and Secretary Dr. M. Davamani Christofer and attended by Vice Principal, Dean of Academic Policies & Administration and Additional Dean for Academic Policies & Administration as ex-officio members.

The Principal spoke to them highlighting the achievements of the college during the current academic year that included the successful NAAC Peer Team Visit and encouraged them to air out freely and fearlessly their feedback in terms of infrastructure, faculty performance, curriculum, and testing and evaluation. He asked them to specifically mention the names of faculty if they had any specific grievance against them and he assured them that the administration would protect them.

1. Choice based Credit System: Choices were limited to the extent that students were not given courses of their choice. Many students claimed that the CBCS is a misnomer since students were allotted courses that they did not like.
2. Though students had access to the principal through Whatapps and phone, they wanted more 'grievance boxes' placed at strategic places so that anyone could drop their suggestions and grievances.
3. Several students complained that toilets on the campus were not maintained properly. For instance, the one adjacent to Tamil Department is full of stench to the extent that students and faculty could not pass by the building. No water is available at the gents' toilet behind the Flint House.
4. They demanded more restroom facilities on the campus.
5. More facilities were sought at the laboratories of Physics and Chemistry department.
6. They expected the Placement Cell to be more active in the sense that they wanted more training programmes to be organized for the outgoing students.
7. Students demanded courses like Communication for Placement to be offered by English department.

8. Online attendance position maintained by TCS-Ion was not accurate in the sense that it does not reflect the number of classes actually attended by students. It shows a vast disparity.
9. They faced several constraints and problems in payment of fees online.
10. Classroom furniture was inadequate given the size of the class. They demanded wooden furniture in the place of flimsy steel ones.
11. There were several complaints against Mr Brano Jebin of English department that he was not punctual to classes and he handled less than a single digit class the whole of the semester in a Part II English class. As a result, he has not covered the portion. A girl student made a complaint against him that he was almost touching girls in the class under the pretext of supervising their writing tasks.
12. Postgraduate students of English expressed that Mr N. Elango and Mr C. Joel Timothy do not handover the valued scripts of the internal tests on time and that they were partial and prejudiced in their valuation. They conducted tests at the end of the semesters in stead of the test periods and sometimes Mr N. Elango conducted quizzes during the study holidays.
13. Tamil department students find courses offered by English department under Supportive division very difficult to grasp and not useful to them to pursue Tamil studies.
14. Students demanded extra add-on courses
15. English literature students of SF stream felt that they could not learn Hindi as a language offered by Hindi department since most of them had no knowledge of the letters of the Hindi alphabet but the course content was literary.
16. BCA students complained that drinking water was not available in their department. The Head was not available in the department and it appeared that the Head of the department had no concern for students.
17. They wanted more Earn-while-learn fellowships to work in the DPM Library. Students lauded the initiatives of the management.
18. Students of B.Com (IT) complained that English teacher was not regular to classes at all.
19. Students of Microbiology wanted more lab facilities like cooker and running water at the lab. They demanded the extension of their lab.



**The American College**  
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(Re-accredited [2<sup>nd</sup> Cycle] by NAAC with Grade 'A' & CGPA of 3.46 on a 4 point scale  
Madurai

**Action taken report 2015-2016**

S.no	Grievance	Action Taken
1	More facilities at the laboratory of Physics and Chemistry and Biology	Facilities are improved one by one
2	Demanded more restroom facilities at campus	New restrooms were constructed
3	Online attendance maintained by TCS ION is not accurate	It is now changed and the problem is fixed.
4	Students demanded extra add on courses	Steps were taken to introduce it the upcoming years
5	Wanted more Earn while Learn fellowships	Other fellowships are introduced for the benefit of the students